

**Mark @ Proserve**

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**From:** "Proserve" <pro-serve@btconnect.com>  
**To:** "Mark Snape" <mark.pro-serve@btconnect.com>  
**Sent:** 08 November 2011 13:51  
**Subject:** Fw: Reference

----- Original Message -----

**From:** [hgjonesmotors@aol.com](mailto:hgjonesmotors@aol.com)  
**To:** [pro-serve@btconnect.com](mailto:pro-serve@btconnect.com)  
**Sent:** Tuesday, November 08, 2011 12:59 PM  
**Subject:** Reference

Hi Mike

Just a quick note to let you know how pleased we are with the service given to us with sorting out our Debtors. You have managed to get people to pay you in a few weeks, where as we have been trying for months to sort. Your excellent communications of keeping us informed of how far you are getting with the debtors right from the start is a credit to your company and your policy of No Win No Fee is an added bonus. Also the monthly cheque we receive from you with a breakdown of all payments received from the debtor is excellent and you only charge commission on the monies collected.

Thanks again.

Andrea