

Redwood House

CHILDREN'S NURSERY

128- 130 Orrell Road, Orrell, Wigan WN5 8HJ Tel:01942 620610

August 30th 2013

To all at Proserve,

I would like to express my gratitude for the diligence and perseverance of the staff at Proserve in fulfilling what can only be described as an onerous task in extracting money from people who, for reasons best known to their selves, seem to think that they have a right to free childcare and that we are a charity to all and staff and running costs do not need to be paid!!!

You have well exceeded my expectations in quietly gaining payment from people that I have tried to gain payment from for many months and in some cases years.

I have, during the 21 years we have been in business registered, enrolled, employed and contacted many debt recovery agents, most of which have insisted on a minimum 500.00 fee(un refundable)to register with them. Proserve, of course do not charge a fee. Quite ironic, as Proserve are the only company that I have seen results from. With the exception of a couple of the bad debts I forwarded to Proserve and that's because they have left the country, all my bad debt people are on a repayment programme.

So thank you Proserve you do an excellent job and I wouldn't hesitate in recommending your services to anyone in need of help recovering money owed.

With many thanks



Janet Edwards

Director,

Redwood House Private Children's Day Care Nursery

Proprietor : Mrs J Edwards